

Norwegian Cruise Line Holdings Ltd.
Loyalty Status Honoring Program
Terms and Conditions

Last updated: September 19, 2025

The Norwegian Cruise Line Holdings Ltd. Loyalty Status Honoring Program ("Program") offers guests sailing on the Norwegian Cruise Line Holdings Ltd. (NCLH) brands, being Norwegian Cruise Line® (Norwegian), Oceania Cruises® (Oceania) or Regent Seven Seas Cruises® (Regent), the opportunity to have their respective loyalty status in Latitudes Rewards®, Oceania Club® and/or Seven Seas Society® honored by the closest corresponding tier of the brand they elect to sail with on a per-cruise basis. Participation in the Program is entirely optional and is by guest request at least ten (10) days prior to departure. This Program commences with sailings departing on or after October 15, 2025. By submitting your request to have your loyalty status honored under this Program, you agree to these terms and conditions and our decisions on all matters related to this Program. Norwegian, Oceania and Regent reserve the right to modify or change these Terms and Conditions at any time and further reserve the right to terminate this Program at any time, without notice.

1. Eligibility

- o Guest must be eighteen (18) years or older.
- o Guest must be an active member of at least one of the following loyalty programs: Latitudes Rewards, Oceania Club or Seven Seas Society.
- o Status honoring is valid only for the specific cruise requested that the guest is embarking upon of another brand.
- o Honored status will revert to the tier earned through cruise activity with the brand sailed, within 7 days of cruise completion.

2. Loyalty Status Honoring Request Submission

- o Requests must be submitted at least ten (10) days prior to the date of sailing.
- o Requests cannot be processed once the voyage has commenced.
- o Requests must be submitted via email to the brand the guest is sailing with:
 - i. Norwegian: StatusHonoringNCL@ncl.com
 - ii. Oceania: StatusHonoringOCI@oceaniacruises.com
 - iii. Regent: StatusHonoringRSSC@rssc.com
- o To process a request, guest must include:
 - i. Reservation number and sail date
 - ii. Ship name and brand of future sailing
 - iii. NCLH loyalty program numbers (all enrolled programs)
 - iv. Full name, date of birth, email address and phone number

3. Submission Ownership

- o Requests must be submitted by the guest traveling for each future sailing.
- o Third-party submissions (e.g., Travel Advisors or Personal Cruise Consultants) are not accepted unless all required information is provided and verified by the third party.

- o Back-to-back sailings will be covered by one submission, and guests will not need to submit a status-honoring request for each leg of their trip.

4. Brand Recognition and Point Accrual

- o Through the Program, guests will join the loyalty program of the new brand on which they are traveling and accrue points within the loyalty program of the new brand.
- o If a guest is a member of multiple loyalty programs within our brands, the guest will travel on the higher loyalty program tier status that aligns with the brand on which they are traveling.
- o Guests will accrue points only for the loyalty program of the brand on which they are traveling.

5. Benefit Exceptions

- o While standard tier benefits are honored, milestone benefits are excluded. These include, but are not limited to:
 - i. **Norwegian:** Complimentary 7-Day Cruise, One-Time Free Cabin Upgrade, Special Ambassador Gift
 - ii. **Oceania:** Free cruise, Membership Pin, Embroidered Cap
 - iii. **Regent:** Ship Christening, Commodore Officer's Jacket, Commodore Plaque on All Ships, Leather Luggage Tag, Commemorative Pin

6. Personal Information

- o By submitting a request under this Program, you expressly consent and direct Norwegian, Oceania and/or Regent to share your personal information, including details related to loyalty status, amongst the brands for the purpose of recognizing and honoring loyalty status across brands. Each brand may process your personal information in accordance with its respective privacy policy, available at the links set forth below:
 - i. [Norwegian's Privacy Policy](#)
 - ii. [Oceania's Privacy Policy](#)
 - iii. [Regent's Privacy Policy](#)