

**Norwegian Cruise Line Holdings Ltd.
Loyalty Status Honoring Program
Frequently Asked Questions**

1. What is Norwegian Cruise Line Holdings Ltd. Loyalty Status Honoring Program?

The Norwegian Cruise Line Holdings Ltd. (NCLH) Loyalty Status Honoring Program allows you to enjoy your current loyalty status from one cruise brand in the NCLH family – Norwegian Cruise Line® (Norwegian), Oceania Cruises® (Oceania) or Regent Seven Seas Cruises® (Regent) – in accordance with the closest corresponding tier of the brand you are choosing to sail with on a per-cruise basis. By submitting a request to have your loyalty status temporarily honored for a specific cruise, you'll enjoy select discounts and benefits associated with that brand's loyalty program closest to the corresponding tier.

2. How does status honoring work under the NCLH Loyalty Status Honoring Program?

Your current tier in Latitudes Rewards®, Oceania Club® and/or Seven Seas Society® will be honored at the closest corresponding tier in the brand you're sailing with, on a per-cruise basis. This recognition is based on a predefined tier recognition chart and applies only during the cruise with the brand you are sailing with. In the event you have loyalty status with two or all brands, we will honor the higher tier status on the cruise you are sailing with.

For example:

- A Titanium Seven Seas Society member from Regent will be honored as a Sapphire Latitudes Rewards member when sailing with Norwegian.
- An Oceania Club Platinum member sailing with Regent or Norwegian will be honored as a Platinum tier guest in the Seven Seas Society and Latitudes Rewards programs, respectively.
- A Gold Latitudes Rewards member from Norwegian will be honored as a Gold Oceania Club member and Gold Seven Seas Society member.
- Please refer to this chart [Loyalty Status Honoring](#) for a full breakdown of how tiers are honored across brands.

3. Why is NCLH offering this Loyalty Status Honoring Program?

Each of our three brands, Norwegian, Oceania, and Regent, offers something unique, and we want to encourage you to explore the diversity within our family of cruise brands while enjoying your hard-earned loyalty status. With more than 700 destinations and over 30 ships to choose from across our three brands, you can discover a whole new world of rewards and experiences.

4. Who is eligible to participate in the NCLH Loyalty Status Honoring Program?

Guests must be eighteen (18) years or older and an active member of at least one of the following loyalty programs: Norwegian's Latitudes Rewards, Oceania's Oceania Club or Regent's Seven Seas

Society. This program is designed to let you explore our entire family of brands while still being recognized for your loyalty.

5. Is my loyalty program status permanently honored?

No. Loyalty status recognition is offered only on a per-cruise basis under the NCLH Loyalty Status Honoring Program. After your sailing concludes, your honored tier will revert to the tier you've earned through cruise activity with the brand you're sailing on within seven (7) days of completing your cruise.

For example:

- A Commodore Seven Seas Society member from Regent sailing with Norwegian for the first time will be honored as an Ambassador Latitudes Rewards member for that voyage. After the cruise, their Latitudes Rewards status will revert to their tier based on their actual cruise history and points earned with Norwegian.

6. Are points transferred between programs?

No. Points are not transferred between programs. Only your status is honored for select benefits on the specific cruise you are sailing on.

7. Which discounts and benefits are included in the NCLH Loyalty Status Honoring Program?

The NCLH Loyalty Status Honoring Program includes standard tier discounts and benefits from the brand you are sailing with based on the tier you're honored with. However, milestone benefits are not included. These excluded benefits include, but are not limited to, complimentary cruises, cabin upgrades and personalized gifts such as plaques and jackets.

Please refer to the loyalty benefits by brand to see what is included and what is excluded:

- **Norwegian:** ncl.com/latitudes-rewards
- **Oceania:** oceaniacruises.com/oceania-club-benefits
- **Regent:** <https://www.rssc.com/seven-seas-society>

8. If I have status in two or more loyalty programs, with higher or lower status in one or the other, which status will apply to my cruise? And on which program will I accrue loyalty points?

If a guest is a member of two (or all three) loyalty programs, the guest will enjoy their existing loyalty program status of the brand on which they are traveling, and we will honor the highest status between the loyalty programs. Guests will accrue loyalty points only on the brand on which they are traveling with at that time. Through the NCLH Loyalty Status Honoring Program, guests sailing with a brand for the first time will join the loyalty program of the new brand on which they are traveling and will accrue points within the loyalty program of the new brand.

For example:

- If someone is a member of both Norwegian and Regent and is sailing with Norwegian but has a higher status with Regent, we will honor the higher status on Norwegian based on their Regent tier. If their status is higher with Norwegian, they will sail as usual under their Norwegian status. In either case, points will accrue with Norwegian because they are sailing with Norwegian.

9. How do I request the application of the NCLH Loyalty Status Honoring Program for my cruise?

- To request loyalty status honoring, contact the cruise line you're sailing with **at least 10 days** prior to departure:
 - Norwegian: StatusHonoringNCL@ncl.com
 - Oceania: StatusHonoringOCI@oceaniacruises.com
 - Regent: StatusHonoringRSSC@rssc.com
- Include the following information in your email:
 - Reservation number and sail date
 - Ship name and brand of future sailing
 - NCLH loyalty program numbers (all enrolled programs)
 - Full name, date of birth, email address, and phone number
- Requests must be submitted by the guest. Travel Advisors or Personal Cruise Consultants may submit on behalf of the guest if they provide all the above required information.
- Back-to-back sailings will be covered by one submission, and guests will not need to submit a status-honoring request for each leg of their trip.
- For other inquiries regarding the NCLH Loyalty Status Honoring Program, email StatusHonoringNCL@ncl.com or call 866.625.6086.

10. When should I submit my request, and how long does it take to process?

Requests must be submitted at least 10 days before your sail date to ensure honored benefits are recognized. We are unable to honor requests once your voyage has commenced. Please allow up to 72 business hours for processing.

11. Will the NCLH Loyalty Status Honoring Program apply to a Norwegian charter or Sixthman cruise?

No. The NCLH Loyalty Status Honoring Program does not apply to a Norwegian charter or Sixthman cruise. For these sailings, Latitudes Rewards benefits will continue to be delivered as previously defined, without any cross-brand status honoring.

12. When can I begin enjoying my status-honoring benefits?

Effective September 29, 2025, guests may begin submitting email requests to have their loyalty status honored. The first eligible cruises to receive honored benefits will begin on or after October 15, 2025.

13. Can I qualify for the NCLH Loyalty Status Honoring Program if I've sailed with other cruise lines outside of the NCLH brands?

No. The NCLH Loyalty Status Honoring Program exclusively applies to Norwegian, Oceania and Regent. This program does not extend to loyalty status earned with other cruise lines or travel brands.